



Welcome to Wageningen

YOUR GUIDE 2011-2012



WAGENINGEN UNIVERSITY
WAGENINGEN **UR**





Welcome to Wageningen University

On behalf of the university community, I am very pleased to welcome you to Wageningen University. Whether you are here for a long or a short period of study, I would like to wish you a pleasant stay and hope that you will soon feel at home. On our part, we will do all we can to support you in this endeavour.

Wageningen University is a part of Wageningen UR (University & Research centre), a unique collaborative combination of a university and policy and market orientated research institutes, Van Hall Larenstein College for professional education and institutes for applied research. No such combination is found at any other university in Europe. The advantages are numerous. You will soon find that you have become a member of the most internationally oriented university community in The Netherlands: you will meet students from all over the world, both in and outside of the lecture halls.

Feeling at home has everything to do with being informed: knowing how to get things done, where to go, what to do and how to do it will help you more easily find your way. Your Guide to Wageningen Part 3 will assist you in that. It answers many frequently asked questions posed by newcomers to Wageningen.

Enjoy your stay and studies in our university city.

Prof. Dr. M.J. Kropff
Rector Magnificus/vice-president Wageningen University



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Most of you have probably never been to The Netherlands before and perhaps feel a bit lost. In order to help you adapt to life here, the International Student Support has compiled this booklet, which offers practical information. We hope it answers most of the questions that will undoubtedly arise during your stay here.

We realize that not all your questions can be answered just by reading this booklet. Therefore, if you need further information, do not hesitate to contact us. We are here to help you and make your stay a pleasant one.

The International Student Support (ISS) is a part of the Student Service Centre. Besides ISS the Student Service Centre consists out

of the Student administration, Student desk and the Student counselling service. More information can be found on www.ssc.wu.nl/uk.

Suggestions for improvements, additions or modifications to this booklet are always welcome and may be submitted to International Student Support; check our website www.ssc.wur.nl/uk, under the button questions and answers.

We wish you a wonderful time in The Netherlands.

*International Student Support
Student Service Centre (SSC)
Wageningen University*



Wageningen University

Student Service Centre (SSC)

The Student Service Centre (SSC) is responsible for the handling of student-related administrative matters. The SSC consists out of the Student Administration, the International Office and the Student Counselling Service. The front office of SSC is the Student Desk, located on the ground floor in Forum. All students can consult the Student Desk for information concerning: university registration, visa, residence permit, insurance, financial matters, fellowships, accommodation, transcripts, et cetera. You can also schedule an appointment with one of the student counsellors at the Student Desk.

The Student Desk can be found in Forum, building 102: Droeendaalsesteeg 2
Opening hours Student Desk: Monday to Thursday from 09.00 – 16.00 hrs, and Friday from 09.00 – 13.00 hrs.
(Please note that the opening times are subject to change. Please check the website

www.ssc.wur.nl/uk for the latest information)

Our University has a central knowledge databank where you can find an answer to your question. Check this website www.ssc.wur.nl/uk for 'questions and answers'. If the answer to your question is not available you can submit your question to the Student Service Centre through the contact button on the 'questions and answers' site.

Student counselling service

Student counsellor

The student counsellors provide confidential advice on practical, financial and personal matters such as social problems, study problems (progress, support, and regulations), finance, housing and mediation.

Student counsellors: Mrs Carla Haenen, Mrs Miranda van der Slikke,

Mrs Janneke Hermans, Mr Marc Uijland and Mrs Ruur Boersma.

Their offices are in Forum.

Appointments: through the SSC secretary, Call 0317 483618 or at the Student Desk in Forum. For opening hours check the website: www.wageningenuniversity.nl/uk/informationfor/Current+students/studentcounsellingservice.

Contact e-mail: deanforstudents.dsb@wur.nl

Student psychologist

Depending on your problems, you may be advised to see the psychologist. It is not at all uncommon for a student to have some difficulties related to study (e.g. concentration, planning) or personal life (e.g. depression, homesickness or social anxiety). The psychologist may be able to help find a solution for such complaints; they offer short term treatment (max 8 sessions). Consultations are for free for students from Wageningen University.

For severe or long term psychological problems you should contact your family doctor, they can help you to find the help needed. For an appointment with one of the student psychologists please contact one of them: Mrs Esther Heemskerk (Esther.Heemskerk@wur.nl), Mrs Manet Boer (Manet.Boer@wur.nl), or Mrs Ineke Leenders (Ineke.Leenders@wur.nl).

Please note In case of illness you will have to see a General Practitioner (GP). For names and addresses, see page 20 and 21.

University registration

To be able to follow classes, make use of Facilities at Wageningen University such as WUR email, the library, you need to be registered as a (guest) student. The registration is valid for a maximum of one academic year, namely from September 1 - August 31. Detailed information on how to complete the registration form and on



other subject related to your registration can be found in the Registration Handbook available at the Student Service Centre and online at www.ssc.wur.nl/uk, Current Students, forms Student Administration. After you are registered as a student at Wageningen University, you will receive a WURnet account. You can use the WURnet account to log on to all computers in the computer rooms at Wageningen University which give access to: the internet, your own WUR email as well as to your own university work area. This account also gives access to EDUweb and SSC online.

WUR Card: All students who are enrolled at Wageningen University receive a WUR card at first registration. The WUR card is an organization card on which your personal data and your rights within the organization are stored and is issued once only.

The WUR card has the following functions:

- Identification as a student of Wageningen University (only in combination with a valid Proof of Enrolment);
- Library card, to borrow books from the University Libraries;
- Identification to make use of the printers and photocopiers at Wageningen UR;
- Identification for entrance to WU non-public buildings (if applicable);
- Sport card (if applicable).

Enrolment as a student means that you have certain rights and obligations. Information on this subject can be found the Student Charter, you will receive the charter with your introduction bag (also available on: www.ssc.wur.nl/uk under regulations and students co-management)

Housing

For those students who belong to one of the priority categories the Student Service Centre arranges accommodation at one of the student buildings. See for more information about the different categories: www.wageningenuniversity.nl/uk/informationfor/Current+students/studentfacilities/housing.

You sign your tenancy agreement at Idealis or iNFacilities. This means that if you have any questions about your room (i.e. if you have questions about the rent, about giving notice, if you have complaints etc.) you must contact Idealis or iNFacilities.

Visiting address Idealis

Duivendaal 1
6701 AP Wageningen
Opening hours: Monday to Thursday:
9.00 – 16.00 hrs; Friday: 9.00 – 12.00 hrs
Call: (0031) 317 426161

Website: www.idealis.nl
Managing the following buildings:
Asserpark, Bornsesteeg, Hoevestein, Dijkgraaf & Haarweg (all Haarweg numbers except for Haarweg 10, 10A and 333).

Visiting address iNFacilities

Haarweg 333 A 4
Wageningen
Opening hours: Monday to Friday:
08.00 – 09.00 hrs and from
15.00 – 16.30 hrs
Call: (0031) 6 832 251 96. E-mail:
infacilities@studentlivingwageningen.nl
Managing the following buildings:
Earth House, Waterhouse & Firehouse
(Haarweg 10, 10A and 333)

If for some reason you cannot make these times then please contact the caretaker either by email or by telephone

We want to warn international students that most of the housing facilities at Idealis and



iNFacilities are not suitable for families. Idealis and iNFacilities rooms are meant for one-person occupancy only. We emphasize that it is not allowed to reside in an Idealis/iNFacilities room with another person.

Combi-apartments and Double rooms

Students who want to bring their partner can apply for a combi-apartment or double room which is suitable for 2 persons (children not allowed). If you wish to be placed on the waiting list please check our website www.ssc.wur.nl/uk under the button questions and answers. Please note that you will have to find your own accommodation whilst on the waiting list if you want to live with your partner. On our website you will be able to find more information about the different kinds of combi-apartments and double rooms that are available. www.wageningenuniversity.nl/uk/informationfor/Current+students/Housing/Room+information

Private Market

Check this website:
www.wageningenuniversity.nl/uk/informationfor/Current+students/Housing/Private+Market

Your address in Wageningen

On the day of arrival you received some forms. Please fill out the following address on the forms:

1 In case you signed a key-agreement:

You have to mention the address of your room on all the forms.

2 In case you are living in a temporary accommodation: You have to mention the following address on the form:

Municipality form

Droevendaalsesteeg 2, 6708 PB Wageningen

Residence permit application form

Droevendaalsesteeg 2,
6708 PB Wageningen

Registration form Wageningen University

Address of your temporary accommodation
such as:

Brink Residence: Stadsbrink 1,
6707 AA Wageningen



Wageningen University Services

English Language/Language Services

English is the language of instruction at Wageningen University and a good command of English is essential to follow subjects at the University. Many students are not used to constantly communicating in English and can sometimes experience difficulties when they do. Therefore, MSc and Exchange students are strongly advised to take the Online Oxford Placement Test at Language Services to determine their level of English. The test averagely takes about 45 minutes.

MSc Students/Exchange Students/
PhD Students

All students can take the Online Oxford Placement Test at Language Services (Forum building, Room 108) from Monday to Friday from 10.00 – 16.00 hrs. To register for the test, students are asked to call

Language Services at 0317 482552, or send a mail to languageservices.fb@wur.nl to make an appointment.

After a student completes the test, Language Services can instantly check the test results on its website. When required, the score can be mailed to the student's programme coordinator.

English Language Courses

For our services, quality always has priority. For this reason, all our language training programmes are linked to the Common European Framework of Reference for Languages. Moreover, our teachers have experience and affinity with the specialised scientific terminology of Wageningen UR. We strongly recommend students to improve their English since Wageningen UR has implemented a dual language policy. This means that more and more verbal and written communication will take place in English (and Dutch).

At Language Services students can follow English language courses that are appropriate for their level. We offer English I, English II, English III, English IV and two levels of academic writing. Language courses start in September (English III, English IV and the academic writing courses), October (English I, English II) and March (all courses). Classes are held from Monday to Thursday after 17 hrs so they do not interfere with day classes. Language Services provides this support to both staff and students. For each course students pay a € 90,- registration fee and the costs of the books.

Language Services also offers the following English language courses especially designed for Wageningen UR *PhD students*: Scientific Writing, The Art of Writing, Writing Grant Proposals, Presentation Skills and Toefl iBt. These courses focus on speaking and writing in English, the skills that PhD candidates need

for giving presentations, preparing research proposals, and writing and defending their thesis. Staff members and MSc students may also participate in these courses.

The course costs vary from € 400,- to € 625,- and include course materials. Wageningen PhD students with an approved TSP (Training and Supervision Plan) receive a 50% discount on all PhD courses except Toefl iBt. Postdocs who work for a Graduate School are eligible for the same discount.

For more information, see the course information on our website: www.languageservices.wur.nl

Visiting address Language Services

Wageningen University
Forum, 1st floor, Room 108
Droevendaalsesteeg 2
E-mail: Languageservices.fb@wur.nl
Website: www.languageservices.wur.nl



ICT facilities

The University Computer Centre has many computer facilities at its disposal. Registration at Wageningen University gives access to Internet, WUR e-mail and other programs. Almost all faculty buildings and the Library have computer rooms. Check with the building managers for opening hours

EDUweb is a portal where you can find all the information relevant to your study at Wageningen University. The website address is: <http://portal.wur.nl/eduweb> and you can log on with your WURnet account and password. On this site you will find the courses you are registered for and all the ICT information about these courses, as well as announcements from lecturers. You will also find your last 10 grades, your library data, your schedule for the coming week and your network drive. Furthermore there are links to various other sites, including the SSC site. EDUweb is a very important webpage that you can use as a

good starting point for your study.

The Wageningen University Study Handbook offers complete information regarding examination rules and regulations, study programme, course contents, and provides an overview of all study-related subjects. This information can also be found on the website www.studyhandbook.wu.nl

Planning Booklet. All courses are listed both by period and time of day. This information can also be found on the website: www.schedule.wu.nl

All departments are listed with the course schedules, and all studies are listed with the scheduled courses. Note that you have to register for courses two weeks prior to the beginning of the course concerned. You can do so at the SSC website <https://ssc.wur.nl/air210/student/>, log on with your WUR account.

On this site you will on how to register.

For questions regarding your WURnet account, please contact the Service Desk
ICT: FB-ICT Service desk
E-mail: servicedesk.ict@wur.nl
Call: 0317 488888
Visiting address: Computechnion, Dreijenplein 2
Monday through Friday: 08.00 – 17.30 hrs

Library Wageningen UR

Library covers scientific and discipline-oriented information sources in The Netherlands for the following disciplines: Agro technology and Food Sciences, Plant Sciences, Environmental Sciences, Animal Sciences and Social Sciences. Some exceptional 'foreign collections' are integrally incorporated in the Wageningen Catalogue. The historical collections and the collections regarding garden and

landscape architecture are also described in the Wageningen Desktop Library. Wageningen UR Library offers electronic journals integrated, together with the Wageningen catalogue and electronic files, in the Wageningen Desktop Library. The students and staff of Wageningen UR are able to access electronic sources from the WURnet. A directory including instructions on how to use the library, how to order a document, duration of a book loan and how long a loan can be extended or to find out which loans and reservations the user has requested, completes the Wageningen Desktop Library. The Personal Desktop Library or 'My library', as it is called, offers users the possibility of designing their own electronic enabling quick and easy access to files and the user is alerted to new acquisitions and recently published instalments of journals: Table-of-Content Alerts. Information about the Library and its locations is coordinated by the service desk.

Wageningen UR Library

E-mail: servicedesk.library@wur.nl
Website: www.library.wur.nl
Call: 0317 484440

Free online textbooks

On the website from the Wageningen Student Organization (WSO) you can download textbooks for free. The books available are basic texts for subjects such as statistics, chemistry, economics and mathematics. www.wsowageningen.nl (facilities, free study literature and second hand study books).

Sports Centre De Bongerd

The Sports Centre *De Bongerd* is a multi-functional sport centre with both indoor and outdoor facilities. The Sport and Movement

programme offers 31 sport activities for students and staff of Wageningen UR. Twenty specialized instructors provide instruction in a wide range of sports, from track to swimming. Sports such as aerobics, aqua fit, fitness, squash, Tai Bo and inline skating are also offered in the Sport and Movement programme. The Sport Centre has a gymnasium, track, climbing wall, four squash courts, six tennis courts and four outdoor fields along with a completely renovated fitness room, built according to the latest standards. The Sport Centre *De Bongerd* is open 7 days a week, so you can take part in sport during the weekend as well. To be able to make use of the facilities or participate in the Sport and Movement programme, you must have the sports option on your WUR card activated. It also gives free admission to *Sportfondsenbad De Bongerd* (swimming pool) and can be used to become a member of one or more of



the 17 student sports clubs. WU students are charged € 67 for the 2010/2011 academic year. This covers the cost of courses and the use of the facilities. For this purpose it is necessary that the sports option on your WUR card is activated. For further information about the Sport and Movement programme, please visit: site www.sportscentre.wur.nl/uk/or contact the reception.

Address University Sport Centre De Bongerd

Bornsesteeg 2
6708 PE Wageningen
Call: 0317 483877
E-mail: office.fb-usb@wur.nl
Website: www.sportscentre.wur.nl/uk



Legal residence in The Netherlands

Legal Residence in The Netherlands means that foreigners have been granted permission by The Netherlands Government to temporarily reside in The Netherlands for a specific purpose, in this case education. The Government appointed the Immigration and Naturalization Service (IND) as the body that grants legal residence. The general rule is that legal residence is granted to students for study purposes. Unfortunately the IND is obliged by law to communicate in Dutch to all residence permit holders. When you receive a letter from the IND that you do not understand please visit the Student Desk in Forum and we are happy to help you.

New law coming

The Dutch Government is implementing a new immigration policy. At the date of printing this booklet the date of implementation is not yet known. The expected date of introduction is set for the beginning of 2012. The new policy is called 'Modern Migratie beleid (MoMi)'. Under the new policy the

procedures for international students will be simplified and the students will receive a residence permit for the duration of their study. Another important change for the students will be that the Immigration Authorities will do a study progress check. At the moment students do not obtain more than 50% of the credits they could obtain during 1 year or a part thereof the Immigration Authorities will cancel the residence permit.

At the moment the final date of implementation is set all students will be informed. In the meanwhile the Nuffic has set up an information website about the new policy, www.nuffic.nl/international-students/how-to-prepare/visas-and-permits/long-stay-visa/new-immigration-law.

Stay shorter than 3 months

- 1 Nationals from **European Union (EU)*** and **European Free Trade Association (EFTA)**** countries and Switzerland do not have to report to the Immigration Authorities. However, should they wish to do so, they can report to the Immigration Authorities. Call: 0900 1234561 (€ 0.10 per minute) to make an appointment. See www.ind.nl for further information.
- 2 Nationals **from all other countries** have to complete an online registration form at the website of the **Aliens Police Department in Arnhem** within three days of their arrival in The Netherlands. You can find the digital form on: www.politie.nl/Gelderland-Midden/mailformulier/short_stay.asp

Stay longer than 3 months

- 1 Nationals from **European Union (EU)*** and **European Free Trade Association (EFTA)**** countries and Switzerland do not have to report to the Immigration Authorities. However, should they wish to do so, they can (after registration at the Municipality of Wageningen) report to the Immigration Authorities. Call: 0900 1234561 (€ 0.10 per minute) to make an appointment. See www.ind.nl for further information.

* European Union (EU) countries are: Austria, Belgium, Bulgaria, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, The Netherlands, Poland, Portugal, Rumania, Slovak Republic, Slovenia, Spain, Sweden, United Kingdom.

** European Free Trade Association (EFTA) countries are: Iceland, Liechtenstein, Norway and Switzerland.



2 **For nationals from all other countries** a residence permit is compulsory. A residence permit will normally be issued for the purpose of study and may be extended on a year-by-year basis under the same conditions as applying for the first time.

2a **For NON-EU Nationals who entered The Netherlands without a MVV entry visa***

Your residence permit will be in process when you arrive to the Netherlands. For more information please contact the International Student Support by using our website www.wur.nl/uk/contact/questions/ and we are happy to help you.

* USA, Canada, Japan, Australia, New Zealand, Monaco and Vatican City and South Korea

2b **NON-EU nationals already in possession of a residence permit for The Netherlands**

Students from Non-EU countries who are already in The Netherlands and in possession of a Dutch residence permit for study have to ask for a change of purpose. This counts for students coming from another University. You can download the form 'Application for a regular residence permit with a MVV or Change in purpose of stay'. It can be found on the webpage from the IND, www.ind.nl.

The complete application and hand it in at the Student Desk at Forum.

A residence permit will normally be issued for the maximum of 1 year, and may be extended on a year-by-year basis under the same conditions as applying for the first time.

Tuberculosis examination

In order to obtain a residence permit, nationals of most countries* will have to undergo a tuberculosis examination. The examination involves an X-Ray of the lungs. The X-ray will be taken by the GGD at **EDE** (Municipal Public Health Service). You will have to travel to the GGD in Ede (a town about 6 km north of Wageningen) on your own at a later date (by appointment only). The GGD can be reached by bus (bus 88) Take the following with you:

- Your passport
- Insurance certificate/card
- Address in The Netherlands
- Appendix Tuberculosis Declaration

To make an appointment please phone: 026 3773815 and tell them you would like to make an appointment to go to **EDE** From Monday till Thursday between 08.30 – 09.00 hrs and between 12:30 – 14:00 hrs

Visiting address

GGD
Hulpverlening Gelderland Midden
Stationsweg 60
6711 PT Ede

Directions:

You should take a bus (bus no. 88) to the Ede-Wageningen train station. You arrive at the train station Ede-Wageningen and follow the street called *Stationsweg*. After walking approximately 10 to 15 minutes you will see the building '*Hulpverlening Gelderland Midden*' on your left.

* Nationals of the following countries are exempt from the tuberculosis examination: Australia, Austria, Belgium, Bulgaria, Canada, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Israel, Italy, Japan, Latvia, Liechtenstein, Lithuania, Luxemburg, Malta, Monaco, Norway, Poland, Portugal, Rumania, Slovenia, Slovakia, Spain, Surinam, Sweden, Switzerland, New Zealand, United Kingdom and United States of America, Vatican City.



From the Bus station in Ede, you can also take bus no. 3, 4, 5 or no. 107 or 108s. You have to leave the bus at the **second** stop after the Ede-Wageningen train station. Approximately 100 meters on your left you will see the building 'Hulpverlening Gelderland Midden'.

Travel abroad

Students in possession of a valid residence permit are allowed to return to The Netherlands without any problems. Should your residence permit expire whilst you are abroad then you should apply for an extension of your residence permit before leaving The Netherlands. Once your extension is in process you can apply for a return visa. You can get a return visa valid for up to six months, if you show a declaration from your supervisor that your stay outside The Netherlands is study related. The return visa can be obtained

from the IND in Zwolle or Den Bosch. You will have to make an appointment with the IND, Call: 0900 1234561 (€ 0.10 per minute) The IND will give you further instructions regarding documents you must take with you. Costs of a return visa are € 140. When you intend to visit another country, check the visa requirements well in advance. Please note that some countries have strict rules regarding the validity of the Dutch residence permit. If you should travel abroad without being in possession of a valid Residence Permit card, you will be refused entry into The Netherlands upon your return.

Stay in another Schengen country

A Dutch Residence Permit grants entry without visa into the so-called Schengen countries of the European Union, for a maximum of 3 months. When you intend to stay longer than 3 months, you must check the visa requirements of that specific country well in advance. When staying in The Netherlands shorter than 3 months on

a visa, check which countries the visa is valid for, e.g. a Schengen visa is valid for all Schengen countries, a visa valid for a restricted number of Schengen countries or a visa only valid in only The Netherlands.

End of study

The International Student Support has to inform the relevant authorities of the date you have completed or stop your studies. You must leave The Netherlands within 28 days after your residence permit expires or your stay will become illegal.

When you finished your study, you can apply for the search year in order to find a job in The Netherlands. For more information regarding the search year you can check the website of the IND, www.ind.nl.

Note: At the moment you graduate more than 1 month before the end date of your residence permit. Your residence permit will be canceled, starting the graduation date.

Please note sponsor organizations have strict rules regarding the return to your home country after you finished your study. We strongly advice fellows to check the rules of the fellowship. For example: The NFP fellows have to return home within a couple of days after they finished their study. Their sponsor does not allow them to use the search year.

Municipal registration

All foreign students staying in The Netherlands longer than **four months** must go to the **Municipality of the city they reside at, to registrar themselves at the office at the municipality.** Students have to present:

- A valid passport. Should be valid at least till December 2013
- Your original birth certificate mentioning your parents' names (Chinese students need a 'Hukou' birth certificate)



- Your original marriage certificate (if applicable)
- An original certificate of divorce (if applicable)
- For widows/widowers — a marriage certificate and death certificate (if applicable)

It is important to keep the municipality informed about your address because the immigration authorities use the same database for their correspondence.

Visiting address (If you are living in Wageningen)

Municipality of Wageningen
(if you reside in Wageningen)
Town Hall
Burgerzaken
Markt 22
Wageningen

Open:
Monday through Thursday:
8.30 – 12.30 hrs and
Friday: 08.30 – 19:00 hrs
Call: 0317 492911

Visiting address (If you are living in Ede)

Municipality of Ede (if you reside in Ede)
Town Hall
Burgerzaken
Bergstraat
46711 DD Ede
Call: 0318 680911

Open:
Monday through Friday:
9.00 – 14.00 hrs
and Wednesday: 09.00 – 19:00 hrs
Call: 0317 492911



Wageningen and our social life

Meeting people: meet as many people as you can. Wageningen is a very special place where you have the chance to meet people from all over the globe. Use the opportunity to get to know about other cultures, customs and traditions.

Activities and appointments: if you are planning to join in activities with Dutch people it's worth remembering that they are usually very serious about their daily schedule. This means you need to be punctual. Take this tip especially seriously when it comes to official appointments.

Pedestrians: Dutch drivers not as polite as you might expect: a certain aggression seems to come over these otherwise gentle people when they get behind the wheel of a car. It is therefore wise to know what rules they are following and then to stay out of their way. The most unexpected traffic rule for the foreign pedestrian or cyclist is that all traffic approaching from

the right has priority, unless there are signs or markings to indicate otherwise. In other words, a driver will expect nearly everyone to his left to yield to him. This is true even when a car is turning out of a small side street. Cars have to stop for pedestrians only when they are on a zebra crossing or when the car is turning across their path, but even then, be careful. Trams have priority over everyone, no matter where they are coming from. As a pedestrian you must also become accustomed to the network of bicycle paths *fietspaden*, which at first you might mistake for pedestrian paths.

International student organizations

Some international organizations offer a wide range of activities and services especially for foreign students of Wageningen University. Foreign students are welcome to join the study-association of their study. For more information check our

website www.wageningenuniversity.nl/uk, student facilities.

Chaplaincy

Chaplaincy is an ecumenical and international community of students from countries all over the world and from different Christian traditions. On the first and third – and sometimes fifth Sunday of every month they have a church service in English, which they prepare in a special bible study meeting on the Thursday evening prior to the service – led by one of our chaplains. The chaplains are also available to help international students with pastoral or practical difficulties. On the remaining Thursday – twice a month – the Chaplaincy organizes Crossroads: www.studentchaplaincy.nl/Chaplaincy/Cross_Roads.html they watch an inspirational film or a recent documentary relevant to our field of interest (always

followed by discussion), we invite guest speakers or have a meal together with traditional food from our home-countries. The Chaplaincy is also involved in organizing the contact programme: www.studentchaplaincy.nl/Chaplaincy/Contact_programme.html for international students in which families from Wageningen and surroundings invite students into their homes.

Visiting address

Duivendaal 7
6701 AR Wageningen
Call: 0317 482663
E-mail: student.chaplaincy@wur.nl
Website: www.studentchaplaincy.nl/Chaplaincy/Welcome.html

In de Wereld-SP

In de Wereld – SP is an open social student community, membership is not required. Our aim is to gather students in all their diversity for philosophical, religious and



cultural exploration and discussion. Among the activities of In de Wereld-SP are social gatherings, excursions, dialogue groups, cultural workshops, life coaching and training. Invest in the development of your personality, your awareness, your spirituality. Deepen your religious or philosophic view in contact with other students. Face your existence, and broaden your mind. Gather scientific knowledge and besides strive towards wisdom.

In de Wereld – SP is a local community of a countrywide network for students studying in Holland called Seekercity.nl
 E-mail: indewereld-sp@wur.nl
 Web: www.indewereld-sp.nl
 Find us in Facebook ('In de Wereld-SP')

Study and student associations

- International Student Organization
- Chinese Association: www.cassw.wur.nl
- Di-Et-Tri (Nutrition and Health) www.diettri.nl

- International Exchange Erasmus Student www.esn-wageningen.nl/
- Heeren XVII (Agrotechnology) www.heeren17.nl
- Wageningen (ISOW) primarily focuses on the social aspects of student life, but also offers language courses and dance lessons www.isow.wur.nl
- Mercurius (Management, Economics and Consumer Studies) www.mercuriuswageningen.nl
- Nicolas Appert (Food Technology) www.nicolasappert.nl
- Nitocra (International Land and Water Management) www.nitocra.nl
- PSF (Progressieve Studenten Fractie) www.PSF.wur.nl
- Semper Florens (Plant Sciences) www.semper-florens.nl
- De Veetelers (Animal Sciences) www.veetelers.nl
- VESTE (Verenigde Studenten) www.veste.wur.nl
- WSBV Sylvatica (Forest and Nature

- Conservation) www.wsbv-sylvatica.nl
- WSO (Wageningen Student Organization) www.wso.wur.nl
- Wageningen Students Union www.wageningenstudents.com

Studium Generale (SG), building marked with 'LA13' neon sign

All SG activities (unless otherwise posted) take place in LA13, Lawickse Allee 13.

It is an extra-curricular organization associated directly with the university that offers alternative discussion, debates, readings and other activities on a variety of academic and socially relevant topics ranging from philosophy and physics to politics, culture and arts. SG also includes film house Movie W with films offered almost every day of the week. Together, this organization are here for students as a permanent resource of

engaging entertainment, as a forum for discussion beyond traditional disciplines offered here in Wageningen, but especially as a source of inspiration for looking at the world through different eyes.

Most activities take place during the evening or afternoons. All sessions are free and open to the public. For the Movie-theatre a small fee is charged.

All activities Information on all upcoming activities is posted on website www.studiumgenerale.wur.nl or on SG posters hanging throughout Wageningen, as well as in the Resource (university newspaper). Sign up for the newsletter via info.sg@wur.nl
 Look for the Movie W folder with 'E' sign marking English language films or check the Movie W website, which has all the film information in English (and a range of other languages), www.movie-w.nl



Annual Introduction Days

To start your time here well and to let you get to know Wageningen, the student life and your study, you can join the introduction week. The Annual Introduction Days (AID) are organized by senior students for all new students at Wageningen University and Van Hall Larenstein. It is highly recommended to follow the introduction programme prior to the start of the academic year. Both Dutch and non-Dutch students will join together and explore the city of Wageningen. The new students will be divided in groups and be guided by 2 senior mentors. It is a wonderful way to start your study!! You'll get to know your fellow students, different associations, sports facilities, University buildings, places to go out and much more. The AID programme has a great variety of things to do and there will be for example a music festival, a sports day, an information market and a street theatre festival. The

AID will be concluded with a spectacular closing act after the street theatre festival.

During the Annual Introduction Days, upcoming students from Wageningen University and Van Hall Larenstein will get to know Wageningen and its student life. You may have participated in your introduction week, but it is also possible to contribute in the Annual Introduction Days 2011. You can either be a mentor or a volunteer. For more information see www.aid.wur.nl

AID board 2011

Visiting address
Lawickse Allee 13 (room 103)
6701 AA Wageningen
Call: 0317 484200
Monday to Friday: 9.00 – 17.00 hrs
E-mail: info.aid@wur.nl
Website: www.aid.wur.nl



Financial matters

Bank

Wageningen University has a co-operation with the ABN AMRO bank and the ING bank. We offer you two possible banks where you can open a bank account: the ABN AMRO bank or the ING bank. Please check this website www.wageningenuniversity.nl/uk/informationfor/stud-outside/finances/Opening+bank+account/default.htm. On this website you may also check the difference between the two banks.

ABN AMRO, Stadsbrink 43
(Monday: 12.00 – 17.00 hrs;
Tuesday to Friday: 09.00 – 17.00 hrs)
ING Bank, Stadsbrink 445
(Monday to Friday: 09.00 – 17.00 hrs)
Rabobank, Plantsoen 55
(Monday: 13.00 – 17.00 hrs;
Tuesday to Friday: 09.00 – 17.00 hrs;
Friday: 18.00 – 20.00 hrs)
SNS Bank, Hoogstraat 11
(Monday: 13.00 – 17.30 hrs;

Tuesday to Thursday: 09.30 – 17.30 hrs;
Friday: 09.30 – 21.00 hrs)

Cash dispensers

You will find a cash dispenser or ATM in Dutch, *geldautomaat*, at every bank and post office, as well as in train stations, supermarkets and other public places. Dispensers will accept almost every kind of card. You must find a match among the symbols on the dispenser and your card. If a dispenser is out of service it will say in Dutch, *buiten dienst*. If you type a wrong PIN (Personal Identification Number) code more than three times, the machine will swallow your card. If this happens please contact the bank.

The nearest ATM machine to the campus is at the *Tarthorst* near the supermarket C1000.

Safe-Deposit

For the safekeeping of valuables, you can rent a safe-deposit box at a commercial bank

Moneycard

If you or your sponsor paid living allowance to Wageningen University, upon arrival you will receive a Moneycard from our finance office loaded with an amount of money.

With the Moneycard you can withdraw cash from ATMs that bear the VISA logo. You will get Moneycard(s) only for a short period of time, until you open a Dutch bank account. If you have questions or problems concerning your Moneycard, please contact our finance office as soon as possible. For contact information please check page 48.

Please note

A lost card is also lost of the money on that card. If you loose your moneycard, the amount on the card will be lost as well.

Chipknip payment card

Within the Forum, you can only pay with a chipknip payment card. You can find a charge point for your payment card on the ground floor and on the 1st floor by the coffee corner. If you do not have a bank card yet with chipknip (most of the bank cards contains a chip) then you may buy one at the reception desk at Forum with cash.



Insurance

Medical Insurance

Foreigners must be adequately insured against medical expenses while staying in The Netherlands. This will be checked by the aliens' registration officials when applying for a residence permit.

The Netherlands has treaties regarding health insurance with the following countries: all EU member states, Norway, Iceland, Liechtenstein, Turkey, Morocco and most of the countries of former Yugoslavia, Tunisia, Cape Verde Islands and Australia.

If you are insured under the national health insurance scheme of one of these countries, your insurance company can provide you with a European Health Insurance card or an international declaration form called E-111 or E-128. Make sure to bring this card or form with you to The Netherlands, and make

a number of copies. You will need the card/form when going to see a doctor.

If your insurance does not cover your stay in The Netherlands and you cannot make use of the international treaty described above, you will have to take out private insurance. Special policies are available for international students. The Student Help Desk can assist in arranging medical (including liability) insurance on arrival in Wageningen.

Make sure that the insurance documents are in one of the more commonly used European languages (Dutch, English, German or French).

NOTE always take your insurance certificate/card with you for any medical consult you will be having.

Liability Insurance

International students who have their own health insurance (other than the AON-insurance offered by Wageningen University), which is valid in The Netherlands, are strongly advised to check whether their insurance also includes legal liability. If not, you can purchase one at the student help desk.

Other Insurance

Insurance to cover the costs of repatriation due to serious illness or death is also strongly recommended. Such insurance pays for special transportation and/or medical care during repatriation and often also the airfare for a family member. Furthermore, it is wise to take out insurance against theft and the costs of accidents and legal advice. Please contact the Student Desk for further information.



Medical care

If medical attention is required, the first person to consult is a General Practitioner, GP or family doctor; in Dutch, *huisarts*. A list of GPs can be found in this booklet. In The Netherlands it is not customary to make an appointment directly with a specialist. If necessary, the GP will refer to one.

Emergency Aid

Hospitals have emergency rooms and provide first aid in case of accidents and other emergencies. Look for the entrance marked *Spoedeisende Hulp* (= emergency aid). However, always try to contact your GP first before going to a hospital; he/she will help you decide what steps to take.

All medical professionals have a code of ethics forbidding them to pass on information about patients, even to parents or authorities.

National law holds articles about the financing of basic practices by general practitioners. In short these articles contain the following:

- If a client (read: student) wants to get a full reimbursement from his or her own medical insurance
- If a general practitioner wants to get the full payment for his services from the medical insurance then it's important that the client selects a general practitioner in the community, where he or she lives according to the registration of the municipality.

Please note when visiting a GP, specialist, dentist or hospital, you will have to show your insurance papers. Also have your insurance papers handy when calling for an appointment, as details may be asked. However, should you not have them with you in case of an emergency; you will not be turned away. Always check if the treatment required is covered by your insurance!

General practitioners (GPS or family doctors), in Dutch, *huisarts*

Choice of general practitioner

The choice of a general practitioner is a personal matter and is therefore seen as a free, individual choice in Dutch law. This means that every student can ask for a registration at any general practitioner in the municipality of Wageningen. Information on all general practitioners can be found at the website www.wageningenuniversity.nl/uk/informationfor/current+students/studentcounsellingservice/studentphysician.

Acceptation by general practitioner

After making a choice, you can request for registration at the chosen doctor's practice. The general practitioners do have a choice too: they can point out that there is no room for new clients at their practice. So, in a sense the freedom of choice has two sides.

Wageningen University and General Practitioners

Wageningen UR made an agreement with van der Duin/van Dinther that this practice will accept all students who want to register. The practice van der Duin/van Dinther is a general practice that wants to specialize in health problems that are common among students.

Registration at general practitioner

The registration for the practice Van der Duin/Van Dinther can be done with the registration form, which is available at the Student Desk in Forum. The completed registration form can be handed in at the Student Desk. SSC will take care of the transfer to Van der Duin/Van Dinther. Together with the registration form you should hand in a copy of your passport, a copy of your insurance certificate and a proof of your university registration. When the practice Van der Duin/Van Dinther has accepted and implemented your



registration, you will get a confirmation.

In case of questions about this arrangement, take a look at our website (www.ssc.wur.nl/uk) or come to the student desk in Forum.

Doctors Practice Van der Duin/Van Dinther

Visiting address
Duivendaal 4 (behind Bestuursgebouw WUR)
6701 AR Wageningen
Call: 0317 466600
Website: www.dehuisarts.uwartsonline.nl

Making an appointment: Call: 0317 413734
You can call for an appointment between 8.00 – 10.00 hrs and 11.15 – 12.15 hrs. Appointments for patients are normally scheduled for 10 minutes. Indicate if you may need more time to explain your medical condition or if you want to discuss other health concerns. If you need to cancel an appointment, you are

kindly request to do so in a timely manner otherwise we will have to charge you for the appointment.

Home visits

If you are not able to visit our office because of a medical reason then you can arrange for a home visit by telephone between 8.00 – 10.00 hrs and 11.15 – 12.15 hrs.

Dentists, in Dutch, tandarts

Working hours of dentists are Monday to Thursday 08.30 – 17.00 hrs. Fridays from 08.30 – 12.00 hrs. After working hours, during the weekend and on national holidays, a dentist can be reached for emergencies only through the collective service telephone number of: Hospital Gelderse Vallei, Willy Brandtlaan 10, Ede Call: 0318 434343

The hospital can be reached by bus no. 88 from Wageningen bus station. During the night, when there is no public transport, it may be necessary to take a taxi. Do not visit the hospital without an appointment, unless it is an emergency

Please note Always take your insurance certificate/card with you for any medical consult you will be having. Also have your insurance papers handy when phoning for an appointment, as details may be asked.

Dentists in Wageningen

P.J. Benner, Generaal Foulkesweg 27
Call: 0317 465490
E. ter Brugge, Generaal Foulkesweg 27
Call: 0317 465490
M.L. Eppenga, Generaal Foulkesweg 27
Call: 0317 465490
E. Farber, Mennonietenweg 20
Call: 0317 414892
P.W.W.M. Gudde, Lawickse Allee 86
Call: 0317 415565

H.T. Hooftman, Niemeijerstraat 31
Call: 0317 421030

Ch.M. Kemp-Scholte,
Generaal Foulkesweg 27
Call: 0317 465490

M.R. Korthof, Generaal Foulkesweg 27
Call: 0317 465490

P.G. Kruijt, Kempphaanweide 1
Call: 0317 418017

E.S. Luitse, Nudestraat 9
Call: 0317 417808

C.C.J.M. Ootes, Generaal Foulkesweg 27
Call: 0317 465490

B.J.C.E. Schut, Haagsteeg 18
Call: 0317 412136

Always check if the treatment required is covered by your insurance!

Pharmacies, in Dutch, apotheek

Pharmacies are open Monday to Friday: 08.30 – 18.30 hrs



Apotheek van Weringh, Plantsoen 57a

Call: 0317 412531

Churchill Apotheek, Geertjesweg 5

Call: 0317 423723

Apotheek ten Hoopen, Rooseveltweg 401

Call: 0317 412523

If medication is prescribed during the evening, night or weekend it will have to be collected from the pharmacy (address: Van Steenbergeweg, Ede) located next to Hospital Gelderse Vallei, (Willy Brandtlaan 10, Ede). The hospital can be reached by bus no. 88 from Wageningen bus station. During the night, when there is no public transport, it may be necessary to take a taxi. Names of taxi companies can be found on page 24.

In case of an emergency

Not life threatening: Call your own doctor or the emergency number of van der Duin/Van Dinter at: 0317 425217 (between 8.00 – 17.00 hrs)

During the weekend and between 17.00 – 8.00 hrs Call: 0318 434444
This is only for medical problems which cannot wait until the next day.

Life threatening: General Emergency Number 112 Police, Ambulance, Fire Brigade (This number is for life-threatening emergencies only. Unnecessary use may endanger the life of others. Anyone calling this number for no reason will be fined considerably).

Medical Care during evening, night and weekends (urgent cases only)

General Practitioner Call: 0318 434444

Dentist Call: 0318 434343

Pharmacy Call: 0318 437990

The Hospital 'Gelderse Vallei'

The nearest hospital is located in Ede and can be reached by bus no. 88 from Wageningen Bus station. Please note that it's not allowed to visit the hospital without an appointment unless it is an emergency

During the night, when there is no public transport, it may be necessary to take a *regiotaxi*.

The costs are between € 2 and € 10.

Call: 0900 0276 (€ 0.10 per minute)

Website: www.regiotaxidevallei.nl

Important Telephone Numbers

General Emergency Number 112 Police, Ambulance, Fire Brigade (This number is for life-threatening emergencies only. Unnecessary use may endanger the life of others. Anyone calling this number for no reason will be fined considerably).

If you dial 112 the information desk will ask you:

- **Where you need help (name - address - phone number)**
- **What the problem is**
- **Which service you need: police, ambulance or fire brigade**

In situations that are not life-threatening:

Police Call: 0900 8844

Fire Brigade Call: 0317 412237

Note when making a telephone call to another area code (area code for Wageningen is 0317): dial all numbers; when making a local telephone call: **do not** dial the numbers between brackets; when using a cell phone/mobile phone: **always** dial all numbers.



Shopping

Wageningen offers a variety of shops. Many shops (e.g. *Zeeman*, *Action*, and *Wibra*) have a self-service system. This means that you choose the article you wish to buy and take it to the cashier to pay. Many of these shops have shopping baskets in which you put the articles to take them to the cashier.

Other shops have a semi self-service system: for example in a clothes shop you choose the article and then ask the shop assistant to show you a cubicle for fitting. If the article is to your satisfaction, you take it to the cashier to pay.

Articles must always be visible, only after you have paid are you allowed to put your purchase in your pocket or shopping bag. One is not allowed to take articles out of the shop if they have not yet been paid for. On many articles an electronic protection device is attached, which is removed at the cashier. The device is activated when leaving the shop without payment.

It is furthermore essential that, while still in the shop, you keep the receipt that you receive at the cashier as proof that payment has been made. The receipt is also required if the article is taken back to the shop e.g. if it is faulty.

Discounts and special price offers are an important part of Dutch life: special offer *aanbieding*, cheap *goedkoop*, two for the price of one *2 halen 1 betalen* and sale *uitverkoop* are words to look for. You'll see these in supermarkets and other shops.

Opening hours are:

Monday: 13.00 – 18.00 hrs
(some shops are closed all day)

Tuesday through

Thursday: 09.00 – 18.00 hrs

Friday: 09.00 – 21.00 hrs

Saturday: 09.00 – 17.00 hrs

Supermarkets are usually open till at least 20.00 hrs and also on Monday morning.

For your information, the names, addresses and extra opening hours of some shops are listed below.

Supermarkets

Albert Heijn, Stadsbrink 375

Extra opening:

Sunday 16.00 – 20.00 hrs

ALDI Markt, Churchillweg 70

C1000, Tarthorst 1223

Extra opening:

Sunday 16.00 – 19.00 hrs

Hoogvliet, De Arc 3

Extra opening: Sunday 13.00 – 17.00 hrs

Lidl, Stadsbrink 4-10

Super de Boer, Geertjesweg 56

Shops with budget prices

Action, Stadsbrink

(clothing, household articles, toys, etc.)

Hans Textiel, Hoogstraat

(clothing, household articles toys, sportswear)

Laptopcenter, Churchillweg 29 F

(computers, electronics and second-hand)

Scapino, Hoogstraat

(shoes, clothing, sportswear)

Schoenenreus, Hoogstraat

(shoes, clothing)

Wibra, Schoolstraat

(clothing, household articles, toys)

Zeeman, Hoogstraat

(clothing, household articles, toys)

Outlet shop

A/B Classic, Plantsoen 202

(clothing)

MARKT 27, Vijzelstraat,

near market square/church

(clothing, shoes, household articles, toys, furniture, ect.)



Second-hand shops

Emmaus, Herenstraat,
behind 'MARKT 27' Shop'
Open: Wednesday 10.00 – 13.00 hrs
Open: Saturday 13.00 – 16.00 hrs
Terre des Hommes, Markt 19
markt square near MARKET 27

Specialized shops

Toko Indrani, Salverdaplein
(Surinam, Indian and Indonesian food shop,
sells cassavas, okra, sweet potatoe s,
yams, sweet peppers, plantain, spices and
herbs, International phone crads, etc.)
Vreemde streken, 1e kloostersteeg
(Fair-trade and Biological food shop, you can
also have a warm meal at the shop itself)
't Zonnetje, Bergstraat
(health food shop selling herbs, (herbal)
teas, cereals, nuts, drinks, cosmetics and
homeopathic medicines)
Buys & Co., Bevrijdingsstraat

(sells organic and bio-dynamic foods)

Zam Zam, Stadsbrink
(sells Arab and Dutch food)
Elings, Hoogstraat
(butcher's shop selling free-range raw and
cooked meat)
Slagerij Keijzer, Churchillweg
(butcher's shop selling free-range raw and
cooked meat)
Molen De Vlijt, Harnjesweg
(mill shop selling various kinds of cereals
flour, flakes and pulses)
Chinese Toko, Conventplein
(Chinese food shop)

Open-air market

The open air market is held twice a week
near the church in the centre of the town.
The product is often cheaper than in other
shops. The prices are regulated; however,
towards closing time sellers of perishables
(e.g. flowers, fruit, vegetables and
stroopwafels) sometimes reduce the prices.

Wednesday market, 08.30 – 13.00
hrs General market: (Exotic) foodstuffs,
flowers, clothing and fabrics
Saturday market, 08.30 – 17.00 hrs
Foodstuffs and flowers; Farmers market
boerenmarkt: organic food

Bicycles shops

Profile Pro Wageningen
'De fietsspecialist'
Churchillweg 27
Call: 0317 412103
Recycle Rijwielhandel
Heerenstraat 37/39
Call: 0317 422690
Breet Biks
Bevrijdingsstraat 30a
Call: 0317 415326
Bikers Paradise Oasis
Heerenstraat 11C
Also a cheap repairing place.
Monday, Wednesday and
Saturday: 09.00 – 18.30 hrs

Wetering B.V. Rijwielhandel B.V.

Harnjesweg 86
Call: 0317 412902
Bikes can also be bought in other shops or
through advertisements in the newspapers.

Stamps and post services

Post agency Bruna, Hoogstraat 73
(Monday: 13.00 – 18.00 hrs,
Tuesday to Thursday: 9.30 – 18.30 hrs,
Friday :09.30 – 21.00 hrs and
Saturday 09.30 – 17.00 hrs)
Ka-Art, Hoogstraat 97
(Monday: 13.00 – 18.00 hrs,
Tuesday to Thursday: 9.30 – 18.00 hrs,
Friday: 09.30 – 18.00 and
19.00 – 21.00 hrs, and
Saturday: 09.30 – 17.00 hrs)
Centramarkt Tarthorst, Tarthorst 1223
(Monday: 13.00 – 17.00 hrs,
Tuesday to Saturday: 9.00 – 17.00 hrs and
Friday: 09.00 – 21.00 hrs)



Transportation

Bicycles

The buildings of Wageningen University are at relatively small distances from the student flats and can be easily reached by bicycle, *fiets*.

Tips

- Small bikes are rare, ask the shop keeper for assistance.
- When buying a bike, always check if the lights, tires and brakes are in good order.
- Reverse brakes are fine once you get used to them; handbrakes may cost more.
- A non-attractive bike has less chance of getting stolen.
- An old, strong bike may be more reliable than a new, attractive one.
- When buying a bike, also buy a good lock.
- Always lock your bike, even if you leave, it alone for just a few minutes.

- If you have never biked before, ask a friend to help you and practice in a safe open place.

More to know before cycling

Cycling is fun, efficient, easy and safe if you watch out for all other traffic at all times and follow a few rules. The system of traffic control and, more importantly, the motorists themselves, take cyclists into account and accidents are rare. Use the bicycle lane or track on the right-hand side of the road, marked out by white lines and bike symbols. Do not cycle on footpaths, shopping streets, pavements, roundabout and motorways. Always give right of way to taxis and buses. Yield to all traffic approaching from the right, unless otherwise indicated. This also means that traffic from your left-hand side should give you right of way. But this shouldn't be taken for granted. Do not behave like many people hurrying through Wageningen, by not giving right of way, charging through red lights or cycling through pedestrian areas.

Stop for red traffic lights. Always follow instructions given by the police. Disregarding the rules could cost you at least € 50. Never leave your bike unlocked. Always lock your bike to something unmovable, preferably a bike rack using two locks: one through the rear wheel and one around the frame through the front wheel. Don't park your bike in front of Central Station or in front of a store without bike racks. Do not leave anything behind on your bicycle. Please check this website to give you more guidance to go safely from A to B: www.cyclinginwageningen.nl.

Taxis

Travel by taxi is expensive. The names and telephone numbers of some Wageningen Taxi companies follow below:
Regio taxi Gelderland Call: 0900 0276 (cheapest)
Taxi Centrale Call: 0317 410000

Taxi Rewa Call: 0317 460000
E. Meurs Call: 0317 412345
A. Leewis Call: 0317 413050

Buses

Transportation tip

If you decide not to use a bike you have three options: driving a car which is expensive, walking which is a recipe for sore feet and blisters, or using public transport. If you go for the last option you need to know that Dutch buses are as punctual as the inhabitants of this country. They nearly always run on time. From Wageningen bus station there are regular bus services to towns such as Ede, Arnhem, Utrecht, etc. Tickets can be bought on the bus. It is much cheaper, however, especially when using buses regularly, to buy a *strippenkaart* (a kind of multiple-trip ticket) prior to travelling. A *strippenkaart* can be bought at the bus



station, tourist information office (VVV) post office and most supermarkets. The *strippenkaart* is stamped according to the distance (divided into zones) to be travelled and is valid throughout the country, also on trams and metro.

OV-chipkaart

The *OV-chipkaart* is a new easy way of payment. With 1 card you will have access to all public transportation: train, bus, tram and metro. The *OV-chipkaart* is about the same size as a bankcard. The card contains a chip that can be charged with a balance in euro's that allows you to travel everywhere in Holland, or with a single fare, return ticket or season ticket. There are two different types of *OV-chipkaart* from which to choose:

Personal *OV-chipkaart*

Anonymous *OV-chipkaart*

Personal and anonymous *OV-chipkaart* last

an average of five years, depending on how frequently they are used.

Which *OV-chipkaart* best suits my needs?

That depends on your travel frequency. If you often use the public transport services, the personal *OV-chipkaart* is the most convenient.

Season tickets or auto reload can only be used on a personal *OV-chipkaart*.

If you do not use the public transport system regularly or would like to share the *OV-chipkaart* with a family member, the anonymous *OV-chipkaart* is the best option for you. You can purchase a personal *OV-chipkaart* please check this website www.ov-chipkaart.nl/?taal=en.

An anonymous *OV-chipkaart* can be bought at stations of your public transport company or Call: 0900 0980 (€ 0,10 p.m.) From Monday to Friday between 07.00 – 21.30 hrs and from Saturday to Sunday between 10.00 – 16.00 hrs

Customer service *OV-chipkaart*: send an e-mail to info@ov-chipkaart.nl

Trains

The Netherlands has an extensive railway network with regular train services. The nearest stations are *Ede-Wageningen* (with connections to *Arnhem*, *Zutphen*, *Nijmegen*, *Utrecht*, *Amsterdam*, *Rotterdam* and *The Hague*) and *Rhenen* (with connections to *Utrecht*). The stations can be reached by bus from Wageningen bus station Information about tickets and special arrangements at reduced prices. (e.g. weekend return ticket, Off-peak Discount Pass, RailPlus) and about departure/arrival times may be obtained at the railway stations or on website: www.ns.nl



Dinner and entertainment

The traditional Dutch daily eating routine consists of two cold meals (breakfast and lunch) and one hot meal (dinner). The main component of breakfast and lunch is bread. Dinner usually consists of meat or fish accompanied by potatoes and vegetables (potatoes may be replaced by rice, pulses Legumes, or pasta), followed by dessert mostly *Vla*.

At most student flats or houses, students take turns preparing group dinners. You can sign up (cooking sign-up sheet) to join. The costs are shared by the participants. Food is bought from supermarkets, food shops and open-air markets. Foods on special offer (prices lower than usual) are recognizable by the words *aanbieding* or *reclame*. All pre-packaged items carry a date indicating their durability. Look for the phrases *tenminste houdbaar tot* or THT (best before), or *uiterste verkoopdatum* (sell-by date) Of course there are also specialized shops, such as

bakers, butchers, fishmongers, dairies, greengrocers, etc., as well as shops that sell Asian, South American and African food and health food shops selling organically produced food. Names and addresses of supermarkets and shops can be found on page 22 en 23.

Instead of doing your own cooking or cooking with other students, which is of course the cheapest option, you may want to eat out at a student club or at a restaurant or buy takeaway food.

Restaurants

Zeezicht Restaurant is an organic vegetarian restaurant. They have a fixed price of € 5 per person. In order to join you have to reserve a seat online: www.zeezichtwageningen.nl
Bevrijdingsstraat 38, 6703 AA
Au Bord du Port/Gastronomique Restaurant At the Rijn ijssel Technical

School (hotel, catering industry, bakery and facility studies) you may have a diner of 4 courses for € 19 per person. In order to join you have to reserve a seat;
E-mail: info@denieuwewereld.nl
Call: 0317 491350
Marijkeweg 5, 6709 PE, Wageningen

Some handy websites

www.etenvooreentientje.nl/home.html
www.en.dinnersite.nl/zoeken/alle/restaurants/Wageningen/Gelderland

Please note the drinks are never included.

Fast-food and take-away

There are several foods that make a quick substitute for a meal. They are prepared while you wait, and you either eat them on the spot or take them away with you. A few examples are:

Snack Bars offer French fries and other,

mostly typically Dutch, snacks.

Pizzerias offer a great variety of pizzas to be eaten in the restaurant or taken away. Some pizzerias also make home deliveries.

Egyptian Grillrooms serve shoarma, kebab and other dishes.

Chinese Restaurants serve Chinese food Dinner 17.30 – 19.00 hrs with strongly influenced by Indonesian cuisine. You can eat in the restaurant or use the takeaway service. Some Chinese restaurants also make home deliveries.

Cinema

If you decide to go to the cinema, be prepared for an intermission at the most interesting moment of the film. There is usually a fifteen-minute break, so instead of getting angry, use the time to buy a drink at the bar, stretch your legs. Movies are generally with screened in their original language Dutch sub-titles.



Heerenstraat Theater

Molenstraat 1b
6701 DM, Wageningen

In order to watch a film you have to
reserve.

E-mail: info@heerenstraattheater.nl

Call: 0317 414029



National Events

Carnival

The Dutch either love it or hate it. Celebrating Carnival is most popular among the people living beneden de rivieren (below the rivers). In the provinces Noord-Brabant and Limburg. This does not mean that in the rest of the country it is not celebrated. Wageningen has 4 carnival clubs. The carnival celebrators get dressed up and go from café to café, singing songs, participating in parades and consuming large quantities of beer.

April 30: *Koninginnedag* - the Queen's birthday

The Dutch Royal Family has always been very popular and the Queen's birthday is celebrated with great enthusiasm. The present queen is Queen Beatrix, whose birthday is on January 31. When succeeding to the throne, Queen Beatrix

decided that, in honour of her mother the late Queen Juliana, *Koninginnedag* should continue to be celebrated on her mother's birthday, April 30. On *Koninginnedag* the queen and her family visit two Dutch towns, where all kinds of open air activities are organized by the people for the royal family to watch and occasionally take part in. These visits are televised. Throughout the country there are festivities. In most cities there are flea markets, *vrijmarkt* and the streets are lined with stands where people aged 5 to 105 sell anything and everything. Wageningen also has a *vrijmarkt* in the main shopping street *Hoogstraat*. Hagglng is allowed!

May 4: Commemoration day

On May 4 those who died during the Second World War are commemorated: soldiers, people of the resistance and those who died in concentration camps

in Europe and in Asia. At 20.00 hrs there is a 2-minute silence and in many municipalities people gather for silent marches. From many houses and buildings flags are hung at half-mast. A special ceremony takes place at a military cemetery near Wageningen in the village of Rhenen on the Grebbeberg, where heavy battles have taken place.

May 5: Liberation day

On May 5 the Dutch celebrate their liberation from the German occupation in 1945. Wageningen played an important role during the liberation, as the peace talks and signing of the peace treaty took place in Wageningen in hotel De Wereld. On May 5 flags are flown at full-mast and there are many open-air liberation festivals *bevrijdingsfestivals* throughout the country.

December 5: *Sinterklaas* - Saint Nicholas day

Sinterklaas is comparable to Santa Claus, but different. Every year *Sinterklaas* arrives in The Netherlands in November by steamboat from Spain. Through the centuries, he has been considered to be the patron saint of children and on December 5, the evening before his birthday, he brings them gifts. He has a whole crew of helpers, *Zwarte Pieten* (Black Peters). *Sinterklaas* sometimes also brings gifts for the grown-ups, often in the form of a surprise package accompanied by a poem praising or ridiculing the receiver. The actual giver always remains anonymous.



Welcome to Forum

Together with your fellow students, you will be spending a lot of time in this building. To ensure that everyone enjoys their time here, this bulletin provides you with useful information about Forum.

Opening Hours Forum

Monday to Friday from 8.00 – 23.00 hrs
Saturday and Sunday from
10.00 – 17.00 hrs

Opening Hours Wageningen UR Library

Monday to Friday from 8.00 – 22.00 hrs
Saturday from 10.00 – 17.00 hrs
Sunday from 10.00 – 15.00 hrs

During office hours (Monday to Friday until 18.00 hrs) the building is freely accessible. After office hours, you must use your WUR card to enter the building.

- After 17.30 hrs, the teaching areas on the 2nd floor and the 6th to 8th floors are closed, as are parts of the 3rd, 4th and 5th floors, unless a 'tenth hour' has been timetabled.
- None of the teaching areas on the 2nd to 8th floors are accessible on Saturdays and Sundays. Changes in the building's opening hours will be announced in Resource and on the website.

Free work areas

You may freely use the computers in the public areas, such as in the halls, on the bridges, on the 1st floor and in the library. You may only use the teaching areas (with the exception of the practical rooms on the 7th and 8th floors) and the balconies if no teaching is taking place at the time.

Food and drink

The Grand Café on the ground floor is open on weekdays from 8.00 – 19.00 hrs. Hot meals are available between 17.30 – 19.00 hrs. The restaurant on the first floor is open on weekdays from 11.30 – 13.30 hrs. Near the lifts on every floor, you can also find an alcove with a coffee machine and in some cases a soft drinks machine.

Chipknip payment card

Within Forum, you can only pay with a chipknip payment card. You can find a charge point for your payment card on the ground floor and on the 1st floor in the alcove with the coffee machine.

Wireless

Forum also offers wireless facilities. For more information visit www.wireless.wur.nl

Copying and printing

You can find photocopiers/printers at the end of every hall on the ground floor, 1st floor and the 4th to 7th floors. On the 8th floor, the photocopiers/printers are located in the square part and near the lifts (see map). A colour printer can be found in the public area of the library on the 2nd floor. The payment card reader must recognise you/your card before the system will allow you to print. You will therefore need to link your chipknip payment card to your WUR account. This only needs to be done once for chipknip chips on bank cards. If you have a prepaid chipknip payment card, you will have to link every new card. You can do so at the pay-cubes in the hall opposite the Forum Reception.



Parking

Forum has a large outdoor bicycle rack and an indoor bicycle cellar. The bicycle cellar is only accessible from the southern side of the building (slope). The opening hours are shown by means of the open/closed signs above the entrance. The bicycle cellar is closed on Saturday and Sunday. You can leave the bicycle cellar at any time. For more information about the bicycle parking policy, visit the intranet page: www.intranet.wur.nl/en/services/onderzoek_onderwijs/onderwijsgebouwen/Forumgebouw. Cars may only be parked in the designated spaces.



Forum house rules

General

- Forum is a non-smoking building.
- Separate waste and deposit it in the appropriate waste bins.
- You may hang up posters and leaflets only on the appropriate glass information boards.
- You may only hand out flyers or set up a stand with the permission of the Forum Reception.
- You may not make your own coffee or tea or plug in any electrical appliances (with the exception of a laptop or a mobile phone).
- Wageningen UR is not liable for loss of or damage to your personal property.
- No food or drinks at the computers.
- Behave appropriately and quietly. Use the building and its grounds as they are meant to be used.
- Empty your locker at the end of each day, as they will be opened and cleared each evening.

Use of indoor areas

- After using study spaces/work spaces, return the furniture to the standard arrangement.
- Deposit your waste in the appropriate waste bins.
- Return restaurant crockery to the used dish area on the first floor.
- Clear your table yourself.

Teaching areas

- When leaving a teaching area, return the furniture to the standard arrangement, switch off the equipment and the lights, close the windows and raise the blinds.
- Eating or snacking is not allowed in the lecture rooms, colloquium rooms, computer rooms or practical rooms.
- Drinking from plastic bottles is allowed in all teaching areas except for the practical rooms and the computer rooms.

- Do not take your jacket or your bag into the 'wet' practical rooms. Use the coat hooks and lockers to hang up jackets and to store bags.
- If no teaching is taking place in the teaching areas, you may use them to study in on working days until 17.30 hrs. This does not apply to the practical rooms.
- In the event of an emergency, i.e. if any alarm goes off, leave the building as quickly as possible using the emergency stairwells.

Library

- The library's house rules can be found at www.library.wur.nl.

Use of outdoor areas

- Deposit your waste in the waste bins outside or inside.
- Activities around the Forum building are only allowed with the permission of the Location manager.
- You can submit requests to use the event areas via servicedesk.fb@wur.nl.

Parking

- Park your bicycle in a bicycle rack, whether outside or in the cellar. Bicycles that have been parked elsewhere will be removed.
- Park your moped outside only, in one of the designated spaces beside the outdoor bicycle rack near the main entrance.
- You may only park your car in the designated spaces.



- You may park your motorbike in one of the five designated spaces on the western side of the Forum building
- Ask at the Forum Reception if you would like to use a locker for your helmet

Other information

Forum Reception

Call +31 (0)317 48 21 60
 Website: www.wageningencampus.wur.nl
 Website: www.intranet.wur.nl

Emergency response (BHV) Wageningen UR

Brief description

Emergency response *bedrijfshulpverlening* or BHV in Dutch, is concerned with the prevention of accidents and the limitation of problems should accidents happen. BHV is very important for students too.

The emergency response team provides first aid following an accident and coordinates evacuations until the arrival of the emergency services, such as the fire brigade.

Evacuation procedure

In an emergency everyone in the building is alerted by alarm signals. If the alarm signal you hear is a two-tone sound, this is a warning, if for example there is a fire or toxic gases have been released somewhere in the building. If the alarm signal you hear is a 'slow whoop' sound, leave the building as quickly and as calmly as possible through one of the emergency exits and go to the assembly point. Use the route indicated by the escape route signs and follow the instructions of your supervisor or the emergency response team member. Never try to escape through thick smoke and never use the elevator. Because of the roll call by the fire brigade for example you

must remain at the assembly point until further notice.

Evacuation drill

The performance of the local emergency response team organization and all the measures taken require regular testing. This is why there is an evacuation drill (usually unannounced) in every Wageningen UR building at least once a year. So there is a good chance that you will experience one of them.

What to do in case of an accident?

- During opening hours call the alarm number (see map with emergency instructions or green card next to the door of the lecture room). The number given is usually the building's reception desk number. The receptionist will then contact the relevant authorities, such as the emergency response team manager of that building;

- Stay with any victim and await the arrival of the emergency response team member. Put your own safety first and try to ensure that the situation does not get any worse;
- Otherwise follow the instructions of the emergency response team members.

What to do in case of fire?

- During opening hours call the alarm number (see map with emergency Instructions or green card next to the door of the lecture room). The number given is usually the building's reception desk number. The receptionist will then contact the relevant authorities, such as the emergency response team and the fire brigade;
- Follow the instructions of the emergency response team members;
- Never try to escape through smoke;
- Never use the elevator;
- Take the nearest emergency exit.



Some Dutch words and phrases

Language difficulties

Do you speak English?	Spreekt u Engels?
Do you understand me?	Begrijpt u mij?
I don't speak Dutch.	Ik spreek geen Nederlands.
What does (...) mean?	Wat betekent (...)?
Could you please speak more slowly?	Kunt u alstublieft wat langzamer spreken?
Could you please repeat that?	Kunt u dat alstublieft herhalen?
Could you please write it down	Kunt u dat alstublieft opschrijven?
How do you pronounce this?	Hoe spreek je dit uit?
How do you write?	Hoe schrijf je dat?
Thank you	Dank u wel

Social > meeting people

<i>basic</i>	
Yes	Ja
No	Nee
Please	Alstublieft
Thank you	Dank u wel
You're welcome	Graag gedaan
Excuse me	Excuseer mij
	Pardon
Sorry	Sorry

Greetings & goodbyes

Hello	Hallo
Hi	Hoi
Good...	
morning	Goedemorgen
day	Goedendag
afternoon	Goedemiddag
evening	Goedenavond
night	Goedenacht
How are you?	Hoe gaat het met u/jou?
Fine. And you?	Goed. En met u/jou?
See you later	Tot ziens
Bye./Goodbye	Doei./Dag
Good night	Goedenacht

studies

I'm studying ...	Ik studeer ...
humanities	humane wetenschappen
science	wetenschappen
food safety	voedsel veiligheid
animal science	dier wetenschappen

Numbers & amounts

Cardinal numbers

0	nul
---	-----

1	één
2	twee
3	drie
4	vier
5	vijf
6	zes
7	zeven
8	acht
9	negen
10	tien
20	twintig
30	dertig
40	veertig
50	vijftig
60	zestig
70	zeventig
80	tachtig
90	negentig
100	honderd
	<i>Fractions</i>
A quarter	Een kwart
A third	Een derde
A half	Een half
All	Alle
None	Geen



Useful amounts

How much/many?	Hoeveel
Please give me ...	Ik wil graag een ...
a kilo	een kilo
a bottle	een fles
a jar	een pot
a lot	veel
more	meer
some	enkele

Time & dates

Telling the time

What time is it?	Hoe laat is het?
It's 10 o'clock	Het is tien uur
Five past 10	Vijf over tien
Quarter past 10	Kwart over tien
Half pas 10	half elf
Am (night)	's nachts
Am (morning)	's ochtends
Pm (afternoon)	's middags
Pm (evening)	's avonds
At what time ...?	Hoe laat ...?
At five	Om vijf uur

Days of the week

Monday	Maandag
Tuesday	Dinsdag
Wednesday	Woensdag
Thursday	Donderdag
Friday	Vrijdag
Saturday	Zaterdag
Sunday	Zondag

Months

January	Januari
February	Februari
March	Maart
April	April
May	Mei
June	Juni
July	Juli
August	Augustus
September	September
October	Oktober
November	November
December	December

Dates

What date is it today?	De hoeveelste is het vandaag?
It's 7 April	Het is de zevende april

Seasons

Spring	Lente
Summer	Zomer
Autum/Fall	Herfst
Winter	Winter

Present

Now	Nu
Today	Vandaag
This morning	Vanochtend
Tonight	Vanavond
This week	Deze week
This month	Deze maand
This year	Dit jaar

Past

Yesterday	Gisteren
Day before/yesterday	Eergisteren
Three days ago	Drie dagen geleden
Sinds May	Sinds mei



Last...
 night Gisteravond
 week Vorige week
 month Vorige maandag
 year Vorig jaar

Yesterday...
 morning Gisterochtend
 afternoon Gistermiddag
 evening Gisteravond

Future
 Tomorrow Morgen
 Day after Overmorgen
 Tomorrow...
 morning Morgenochtend
 afternoon Morgenmiddag
 evening Morgenavond

During the day
 Afternoon Middag/namiddag
 Day Dag
 Evening Avond
 Midday/noon Middag
 Midnight Middernacht

Morning Ochtend/morgen
 Night Nacht
 Sunrise Zonsopgang
 Sunset Zonsondergang

Money
 How much is it? Hoeveel kost het?
 Can you write down the price? Kunt u de prijs opschrijven?
 Do I have to pay? Moet ik betalen?
 I'd like to return this, please. Ik wil dit graag retourneren.
 I'd like to change money. Ik wil graag geld wisselen.
 I'd like to withdraw money. Ik wil graag geld opnemen.
 Do you accept credit cards? Accepteert u kredietkaarten?
 Where's an ATM machine? Waar vind ik een pin-automaat?

Accommodation
Renting
 I want something near the city centre. Ik wil iets dichtbij het centrum.
 What's the address? Wat is het adres?
 Do you have a/an ... Heeft u een ...
 for rent? te huur?
 room kamer
 appartement flat
 house huis

Do I have to pay a deposit? Moet ik een borg betalen?
 Furnished Gemeubileerd
 Unfurnished Ongemeubileerd

Transport
Getting around
 Which bus goes to Ede? Welke bus gaat naar Ede?
 Which train goes to Schiphol? Welke trein gaat naar Schiphol?
 Is this the bus/train to Ede/Schiphol? Is dit de bus/trein naar Ede/Amsterdam?
 When is the ... bus? Hoe laat gaat de ... Bus?
 first eerste
 last laatste
 next volgende
 What time does it leave? Hoe laat vertrekt het?
 What time does it get to Schiphol? Hoe laat komt het aan in Schiphol?
 How long will it be delayed? Hoe veel vertraging is er?
 Please stop here. Stop hier alstublieft.

Tickets
 Where do I buy a ticket/strip card? Waar kan ik een kaartje/stripkaart kopen?



Do I need to book in advance?	Moet ik van tevoren reserveren?
Can I rent a bike at the Amsterdam train station, please?	Kan ik een huurfiets huren op het station van Amsterdam alstublieft?
A ... ticket to Ede.	Een ... naar Ede graag.
one-way	enkele reis
return	retourtje
1 st-class	eerste klas kaartje
2 nd-class	tweede klas kaartje
Non-smoking	Voor niet-rokers
<i>Luggage</i>	
My luggage has been...	Mijn bagage is ...
damaged	beschadigd
lost	verloren
stolen	gestolen
<i>Bicycle</i>	
I'd like a ... bike	Ik wil graag een...
children's	kinderfiets
mountain	mountain bike
racing	racefiets
second-hand	tweedehands fiets

Bicycle pump	Fietspomp
Bicycle repairman	Fietsenmaker
I have a puncture	Ik heb een lekke band
I'd like ...	Ik wil graag....
my bicycle repaired	mijn fiets laten repareren
to buy a bike	een fiets kopen
to buy a bike lock	een fietsslot
Emergencies	
Help!	Help!
Stop!	Stop!
Go away!	Ga weg!
Thief!	Dief!
Fire!	Brand!
Watch out!	Kijk uit!
Careful!	Pas op!
Call ...!	Bel ...!
an ambulance	een ambulance
a doctor	een dokter
the police	de politie
It's an emergency	Het is een noodgeval
There's been an accident	Er is een ongeluk gebeurd
Could you please help?	Kunt u alstublieft helpen?
Can I use your phone?	Kan ik uw telefoon gebruiken?

Police	
Where's the police station?	Waar is het politiebureau?
I want to report an offence	Ik wil aangifte doen van een misdrijf
I've been ...	Ik ben ...
assaulted	aangevallen
raped	verkracht
robbed	bestolen
I didn't do it	Ik heb het niet gedaan
Can I have a lawyer?	Mag ik alstublieft een advocaat?
I have a prescription for this drug.	Ik heb een recept/voorschrift voor deze medicatie.
Doctor	
I need a doctor	Ik heb een dokter nodig
Could the doctor come here?	Kan de dokter naar hier komen?
Could I see a female doctor?	Zou ik een vrouwelijke dokter kunnen zien?
I've run out of my medication	Mijn medicijnen zijn op
I've been vaccinated against ...	Ik ben ingeënt tegen ...
hepatitis	hepatitis
A/B/	A/B/C
tetanus	tetanus
typhoid	typhus



Symptoms & conditions

I'm sick	Ik ben ziek
It hurts here	Hier doet het pijn
I've been injured	Ik ben gewond
I've been vomiting	Ik heb overgegeven
I feel anxious/dizzy	Ik ben angstig/duizelig
I feel hot and cold	Ik heb het koud en warm
I'm dehydrated	Ik ben uitgedroogd
I can't sleep	Ik kan niet slapen
I fainted	Ik ben flauw gevallen
I think it's the medication	Ik denk dat het aan mijn medicijnen ligt
I'm on	

Pharmacist

I need something for a headache	Ik heb iets nodig tegen hoofdpijn
Do I need a prescription for ...?	Heb ik een recept/voorschrift nodig voor ...?
I have a prescription	Ik heb een recept/voorschrift
How many times a day?	Hoeveel keer per dag?
Will it make me drowsy?	Word ik er loom van?
Painkillers	Pijnstillers
Sleeping pills	Slaappillen

Dentist

I have a ...	Ik heb ...
broken tooth	een gebroken tand
cavity	een gaatje
toothache	kiespijn
I've lost a filling	Ik heb een vulling verloren
I don't want it extracted!	Ik wil niet dat hij getrokken wordt!
I need an anaesthetic	Ik heb een verdoving nodig
I need a filling	Ik heb een vulling nodig

Shopping

<i>Looking for</i>	
Are shops open one Queen's day?	Zijn de winkels op open Koninginnedag?
What hours are shops open?	Wat zijn de openingstijden voor de winkels?
Where can I buy a padlock?	Waar kan ik een hangslot kopen?
Where is a supermarket?	Waar vind ik een supermarkt?
I'm just looking.	Ik kijk alleen maar.
How much is it?	Hoeveel kost het?
Can I look at it?	Kan ik het even zien?

Could I have a bag, please?	Kan ik alstublieft een tasje krijgen?
Could I have it wrapped?	Kunt u het inpakken?
Does it have a guarantee?	Komt het met garantie?
Can I pick it up later?	Kan ik het later op komen halen?
I'd like to return this, please.	Ik wil dit graag retourneren.

Bargaining

That's too expensive	Dat is te duur.
Can you lower the price?	Kunt u wat van de prijs afdoen?
Do you have something cheaper?	Heeft u iets goedkopers?
What's your final price?	Wat is uw laatste prijs?
I'll give you five euros.	Ik wil er vijf euro voor betalen.

Clothes

My size is 40	Ik heb maat veertig
Can I try it on?	Kan ik het passen?
It doesn't fit	het past niet
Small	Small
Medium	Medium
Large	Large



Mobile/cell phone

I'd like a ...

charger for my phone
mobile/cell
prepaid mobile

SIM card

What are the call rates?

Ik wil graag een ...

oplader voor mijn telefoon
mobiele
mobiele telefoon met
beltegoed

sim-kaart

Wat zijn de tarieven?

Post office

I want to send a ...

letter
parcel
postcard

I want to buy a ...

Aerogram padded

Envelope

Stamp

PO box

Postal address

Postcode

Please send this by airmail

Ik wil een ... sturen

brief
pakje
postkaart

Ik wil een ... kopen.

Aerogram gewatteerd

envelop

Postzegel

Postbus

Postadres

Postcode

Stuur het alstublieft per
luchtpost

Culinary reader

A

Aniseed
Apple
Apricot
Asparagus
Avocado pear

B

Bacon
Baking powder
Banana
Barley
Basil
Bay leaves
Bean sprouts
Beans
Beef
Beef stock cube
Beer
Beetroot
Buscuit
Blackberry
Bran

Anijs
Appel
Abrikoos
Asperge
Avocado

Spek
Bakpoeder
Banaan
Gerst
Basilicum
Laurier
Taugé
Bonen
Bouillonblokjes
Bier
Rode biet
Koekje, Biscuit
Braam
Zemelen

Bread

Bread (brown)

Bread (white)

Broccoli

Brussels sprout

Buckwheat

Butter

Buttermilk

C

Cabbage

Cane sugar

Carambola

Caraway seed

Carambola

Caraway seed

Carbohydrates

Cardamom

Carrot

Cashew nuts

Cassava

Cauliflower

Celeriac

Celery

Cheese

Cherry

Brood

Bruin brood

Wit brood

Broccoli

Spruitjes

Boekweit

Boter

Karnemelk

Kool

Rietsuiker

Carambola

Karwijzaad

Carambola

Karwijzaad

Koolhydraten

Kardemom

Wortel, peen

Cashewnoten

Cassave

Bloemkool

Knolselderij

Bleekselderij

Kaas

Kers



Chick pea	Kikkererwt
Chicken	Kip
Chicory	Witlof
Chives	Bieslook
Cocoa	Cacao
Cod	Kabeljauw
Coffee	Koffie
Corn flour	Maizena
Corn on the cob	Maiskolf
Courgette	Courgette
Cranberry	Veenbes
Cumin	Komijn
Curly kale	Boerenkool
Curry powder	Kerrie
Custard	Vanillevla
D	
Dutch crispbread	Beschuit
E	
Egg	Ei
Endive	ndijvie
Evaporated milk	Koffiemelk
F	
Fat	Vet
Fennel	Venkel
Fish	Vis

Flour
French bean
French bread
French fries
Fried potatoes
G
Garlic
Ginger
Goat meat
Gooseberry
Grape
Grapefruit
Green peas
Ground pepper
Guava
H
Herbs
Honey
Hot (chilli) pepper
I
Ice cream
J
Juice
K
Kidney bean

Meel, bloem
Sperzieboon
Stokbrood
Patat, frites
Gebakken aardappelen
Knoflook
Gember
Geitevlees
Kruisbes
Druif
Grapefruit
Doperwten
Peper
Guava
Kruiden
Honing
Spaanse peper
IJs
Sap
Nierboon

Kiwi
Kohlrabi
L
Lamb
Leafy vegetable
Leek
Lemon
Lentil
Lettuce
Lichi
Liquorice
Low-fat margarine
M
Mackerel
Maize kernel
Mango
Margarine
Meat
Melon
Milk
Millet
Minced meat
Mushroom
N
Nutmeg
Kiwi
Koolrabi
Lamsvlees
Bladgroente
Prei
Citroen
Linzen
Sla
Lychee
Drop
Halvarine margarine
Makreel
Maiskorrel
Mango
Margarine
Vlees
Meloen
Melk
Gierst
Gehakt
Champignon
Nootmuskaat



O

Oats	Haver
Oil	Olie
Okra	Okra
Olive oil	Olijfolie
Onion	Ui
Orange	Sinaasappel
Orange juice	Sinaasappelsap
Oregano	Oregan

P

Papaya	Papaja
Parsley	Peterselie
Parsnip	Pastinaak
Passion fruit	Passievrucht
Peach	Perzik
Peanut	Pinda
Peanut butter	Pindakaas
Pear	Peer
Pineapple	Ananas
Plantain	Bakbanaan
Plum	Pruim
Pomegranate	Granaatappel
Pork	Varkensvlees
Potato	Aardappel
Poultry	Gevogelte

Princkly pear

Protein
Pulses
Pumpkin
Purslane

Q

Quark

R

Rabbit
Raisin
Raspberry
Red radish
Redcurrant
Rhubarb
Rice
Rosemary
Rye bread

S

Saffron
Salad
Salt
Sausage
Semi-skimmed milk
Semolina
Sesame seed

Cactusvijg

Eiwit
Peulvruchten
Pompoen
Postelein

Kwark

Konijn
Rozijn
Framboos
Radijs
Aalbes
Rabarber
Rijst
Rozemarijn
Roggebrood

Saffraan

Salade
Zout
Worst
Halfvolle melk
Griesmeel
Sesamzaad

Shrimp

Skimmed milk
Sorghum
Sour cream
Soy sauce
Soya bean
Spinach
Strawberry
Sugar
Sunflower oil
Sunflower seed
Sweet pepper
Sweet potato

T

Tangerine
Tea
Thyme
Tofu
Tomato
Tomato purée
Tuna
Turkey
Turkish bread
Turmeric

Garnaal

Magere melk
Gierst
Zure room
Sojasaus, ketjap
Sojaboon
Spinazie
Aardbei
Suiker
Zonnebloemolie
Zonnebloempit
Paprika
Zoete aardappel

Mandarijn

Thee
Tijm
Tofu
Tomaat
Tomatenpuree
Tonijn
Kalkoen
Turks brood
Kurkuma, koenijt



V

Vinegar

Azijn

W

Wheat

Tarwe

Whipping cream

Slagroom

Wine

Wijn

Y

Yam

Yam

Yard-long bean

Kouseband

Yoghurt

Yoghurt

University related Abbreviations

AID	General Introduction Days (in Dutch: <i>Algemene Introductie Dagen</i>)
SSC	Student Service Centre
ISS	International Student Support
EEA	European Economic Area
EU	European Union
GGD	Municipal Health Service
GP	General Practitioner (Family Doctor)
IND	Immigration and Naturalisation Service
ISOW	International Student Organisation Wageningen
SG	Studium Generale
SCB	Sports Centre De Bongerd
Wageningen UR	Wageningen University & Research centre

This is a little grip out of the; Lonely planet, phrasebooks, Dutch.



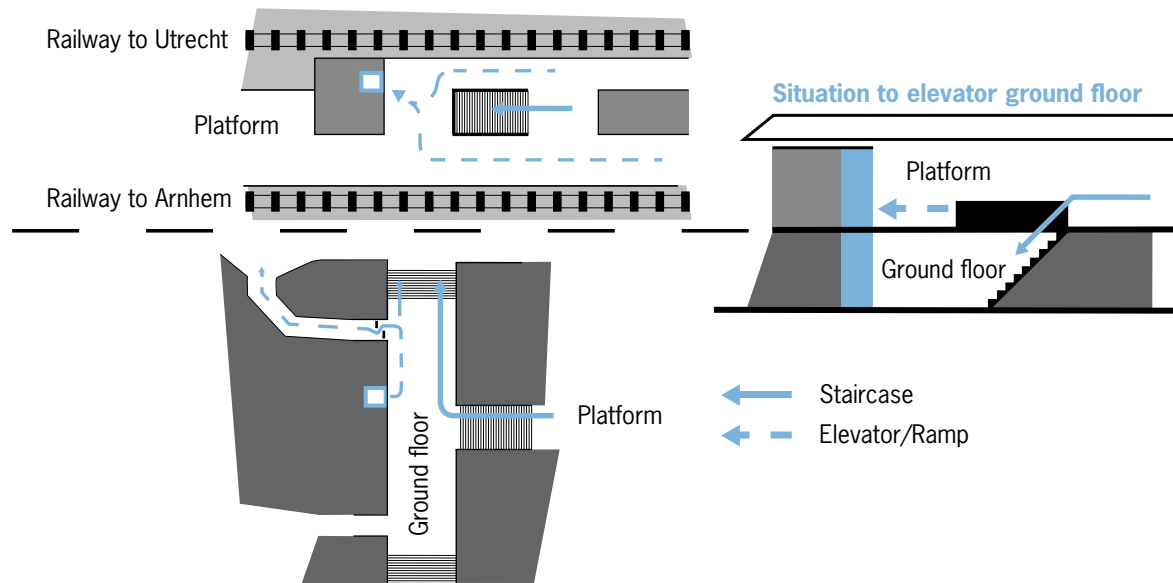
Academic year calendar 2011-2012

				Periode/Period 1					Periode/Period 2							Periode/Period 3		Periode/Period 4				Periode/Period 5					Periode/Period 6																													
49	50	51	52	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	X	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42	43	44	45	46	47	48	49	50	51	1
8/8	15/8	22/8	29/8	5/9	12/9	19/9	26/9	3/10	10/10	17/10	24/10	31/10	7/11	14/11	21/11	28/11	5/12	12/12	19/12	26/12	2/1	9/1	16/1	23/1	30/1	6/2	13/2	20/2	27/2	5/3	12/3	19/3	26/3	2/4	9/4	16/4	23/4	30/4	7/5	14/5	21/5	28/5	4/6	11/6	18/6	25/6	2/7	9/7	16/7	23/7	30/7	6/8	13/8	20/8	27/8	3/9
				onderwijs/ education					tentamens/exams	onderwijs/ education							tentamens/exams	vakantie/ holidays		onderwijs en tentamens/ education and exams				tentamens/exams	onderwijs en tentamens/ education and exams				tentamens/exams	onderwijs/ education					tentamens/exams	onderwijs en tentamens/ education and exams						hertentamens/ re-exams	vakantie/ holidays				hertentamens/ re-exams									

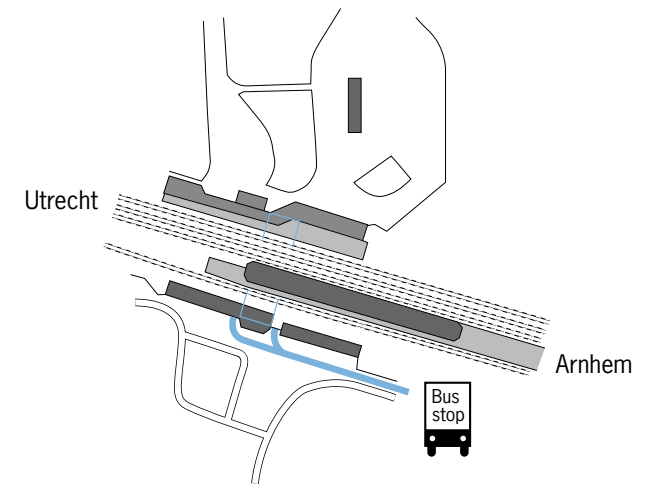


Maps

Situation Ede Wageningen Railway station

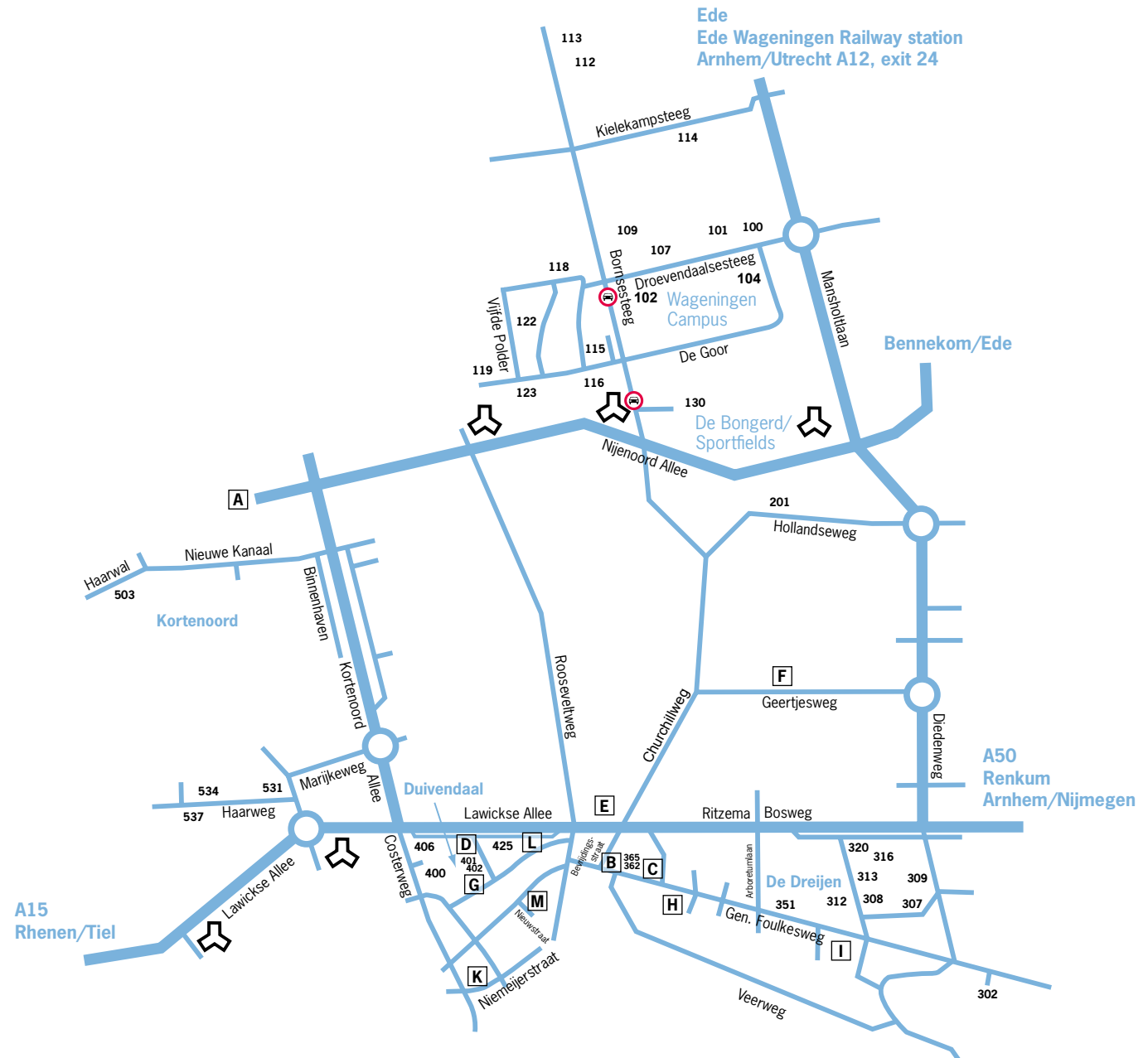


Situation Ede Wageningen Bus station



Wageningen UR route

All buildings of Wageningen UR have an unique number. Signs along the main roads in Wageningen show where clusters of buildings are located (for example, building numbers 100-200). Within the various clusters, routes to the individual buildings are shown.



Non-Wageningen UR Buildings/Terrain:

- A** Agro Business Park
- B** Hotel De Wereld
- C** Ceres, *studentensociëteit/Student Society*
- D** Isric World Soil Information
- E** KSV, Sint Franciscus Xaverius, *studentensociëteit/Student Society*
ESN - Wageningen Student Society for International students
- F** *Plantenziektenkundige Dienst/Plant Protection Service*
- G** Idealis, *studentenhuisvesting/Student Housing*
- H** SSR-W, *studentensociëteit/Student Society*

- I** JV Unitas, *jongerensociëteit/Youth Society*
- J** Society WSO *Wageningse Studenten Organisatie/Wageningen Student Union*
- K** WSO Kamerbalie, *huisvestingsbemiddeling/Student Housing Agency*
Hof van Wageningen (*voorheen WICC/formerly WICC*)
- L** D.L.V. Nji-Sri, *studentensociëteit/Student Society*
- M**



High rise flat

Wageningen UR Buildings

100 Lumen	Droevendaalsesteeg 3	308 <i>Wiskundegebouw/Mathematics Building</i>	Dreijenlaan 4
101 Gaia	Droevendaalsesteeg 3a	309 Agrotechnion	Bomenweg 4
102 Forum	Droevendaalsesteeg 2	312 Transitorium	Dreijenlaan 3
104 Atlas	Droevendaalsesteeg 4	313 Computechion	Dreijenplein 2
107 Radix	Droevendaalsesteeg 1	316 <i>Scheikundegebouw/Chemistry Building</i>	Dreijenplein 4, 6, 8, 10
109 Radix Serre, Radix Klima, Radix Agros	Bornsesteeg 48	320 Toxicologie/Toxicology	Tuinlaan 5
112 Nergena	Bornsesteeg 10	351 Herbarium Vadense	
113 Schoutenhoef (TIB)	Bornsesteeg 16	<i>Botanische Tuin De Dreijen/Botanical Garden De Dreijen</i>	Generaal Foulkesweg 37
114 Biologisch Proef- en Leerbedrijf Droevendaal	Kielekampsteeg 32	362 <i>Aula/Auditorium</i>	Generaal Foulkesweg 1
115 Futurum (<i>Restaurant van de Toekomst/ Restaurant of the Future</i>)	Stippeneng 2	365 <i>Gebouw Achter de Aula/ Building Behind the Aula (ADA)</i>	Generaal Foulkesweg 1a
116 <i>Facilitair Bedrijf/Facilities and Services Resource</i>	Akkermaalsbos 12	400 <i>Bestuurscentrum/Corporate Headoffice</i>	Costerweg 50
118 Atrium, Technotron, Turbostron	Bornse Weiland 9	401 <i>Studentenpastoraat/Student Chaplaincy</i>	Duivendaal 7
119 TON	Vijfde Polder 1	402 <i>Studentenarts/Student Physician</i>	Duivendaal 4
122	De Elst 1	406 Zuivelhuis (LA13)	Lawickse Allee 13
123 Vitae (<i>RIKILT - Instituut voor Voedselveiligheid/ RIKILT - Institute of Food Safety</i>)	Akkermaalsbos 2	425 Wageningen International	Lawickse Allee 11
130 Sports Centre De Bongerd (SCB)	Bornsesteeg 2	503 De Ossekampen	Haarwal 3
201 De Leeuwenborch	Hollandseweg 1	531 Zodiac	Marijkeweg 40
302 <i>Botanische Tuin Belmonte/Botanical Garden Belmonte</i>	Generaal Foulkesweg 94	534 De Haar (<i>studentenhuisvesting/Student Housing</i>)	Haarweg 10
304 De Valk	Dreijenlaan 2	537 <i>Studentenhuisvesting/Student Housing</i>	Haarweg 333
307 Biotechnion	Bomenweg 2		



Ede
Ede Wageningen Railway station
Arnhem/Utrecht A12, exit 24

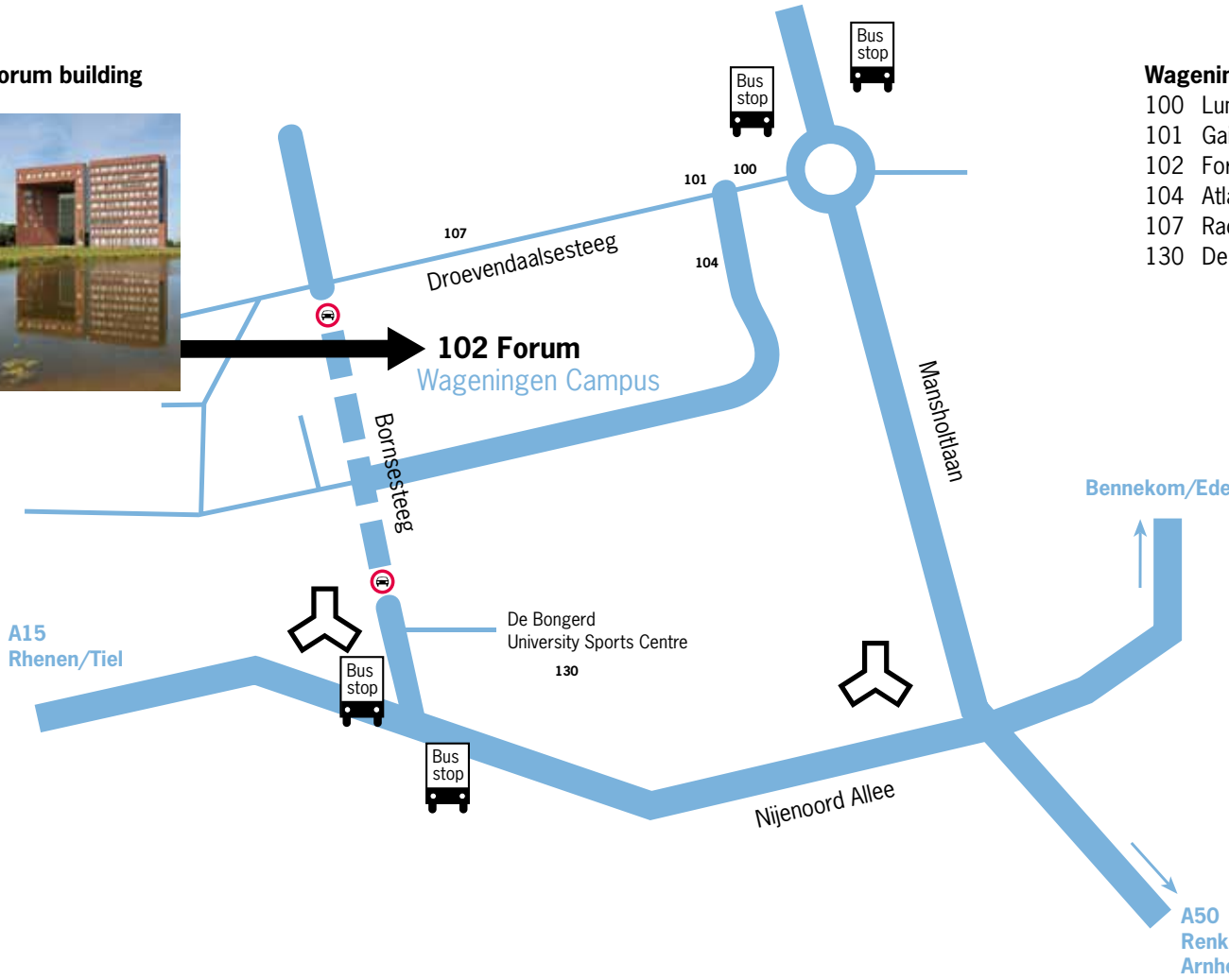
Forum building





102 Forum
Wageningen Campus

Wageningen UR Buildings

- | | |
|-----------------------------------------|----------------------|
| 100 Lumen | Droevendaalsesteeg 3 |
| 101 Gaia | Droevendaalsesteeg 3 |
| 102 Forum | Droevendaalsesteeg 2 |
| 104 Atlas | Droevendaalsesteeg 4 |
| 107 Radix | Droevendaalsesteeg 1 |
| 130 De Bongerd University Sports Centre | Bornsesteeg 2 |



-  Student accommodation
-  Bus number 88 (Valleilijn)

Contact information

Forum

Droevendaalsesteeg 2
6708 PB Wageningen
Call: 0317 483618

Contact

If you have any question(s) you can contact us through our website
www.ssc.wur.nl/uk.

The following steps can help you to find needed information on this website:

- Click on 'Questions & Answers' at the right side of the webpage
- Select the target group you belong to
- Type your question or choose one from the list

If you cannot find the information you are looking for, you can fill in the form 'Contact SSC'. You can find the form at the bottom of the webpage.

Alternatively you can also ask at the student desk at Forum.

Colofon

Ontwerp & opmaak

Wageningen UR, Communication Services

Druk

OBT BV, Leiden

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International Student Support
Student Service Centre
Forum
Droevendaalsesteeg 2
6708 PB Wageningen

